Total No. of Pages: 02

Total No. of Questions: 09

BHMCT (Sem-2)

FOOD PRODUCTION FOUNDATION-II Subject Code: BHMCT-201-18

M.Code: 75880

Date of Examination: 10-06-2023

Time: 3 Hrs.

Max. Marks: 60

# INSTRUCTIONS TO CANDIDATES:

- 1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks
- SECTION-B contains FIVE questions carrying FIVE marks each and students
- SECTION-C contains THREE questions carrying TEN marks each and students

#### SECTION-A

### Write short note on :

- a) Menu engineering
- b) Gravy
- c) Shell fish
- d) Pastry
- e) Dough
- f) Starch
- g) Caramelisation
- h) Drymasala
- i) Protein
- j) Game



**SEMESTER-2** 

#### SECTION-B

- What is menu planning? Describe its importance.
- 3. What is the role of spices in Indian cuisine?
- Write down the classification of fish.
- 5. Write a recipe of choux pastry.
- Explain pasteurization and homogenisation.

#### SECTION-C

- Explain cooking of sugar at various temperature and their names.
- 8. Explain cheese; write down its processing, types, classification, curing and its uses in
- Draw the structure of wheat and write down the processing of wheat.

Total No. of Questions: 09

Total No. of Pages : 02

BHMCT (UGC) (Sem-2) ACCOMMODATION OPERATIONS - II

Subject Code : BHMCT-207-18

M.Code: 75886

Date of Examination: 07-06-2023

Time: 3 Hrs.

Max. Marks : 60

### INSTRUCTIONS TO CANDIDATES

- 1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks
- 2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
- 3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

#### SECTION-A

#### Write short notes on :

- a) Soft water
- b) Room occupancy report
- c) Supply key
- d) Spring cleaning
- e) Lost and found register
- Guest room inspections
- g) Galvanised steel
- h) Hard water
- i) VIP
- i) Handover record.



#### SECTION-R

- Discuss various protective finishes applied on metal.
- Discuss various types of ceramics
- Diagrammatically, explain base exchange method used for hard water.
- Discuss role of maintenance department in hotel industry.
- Explain the procedure for cleaning floor finishes.

#### SECTION-C

- Elaborate cold water distribution system in hotel.
- Explain different types of keys and key control system.
- Discuss different types of records maintained by housekeeping department in hospitality industry.

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- 4. White a convention? Explain different types of measurations.
- 2. Replian is detail attend the familing region for late classifications and automated guests.

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II No. Total No. of Pages: 02 tal No. of Questions: 09

# BHMCT (Sem-2)

# FOOD AND BEVERAGE SERVICE FOUNDATION-II Subject Code: BHMCT-203-18

M.Code: 75882 Date of Examination: 02-06-2023

Max. Marks: 60

#### STRUCTIONS TO CANDIDATES: SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks

SECTION-B contains FIVE questions carrying FIVE marks each and students

have to attempt any FOUR questions. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

### SECTION-A

Write briefly:

me: 3 Hrs.

b) Write a short note on American service.

a) What do you mean by sorbet?

- c) Define A la carte.
- d) What do you mean by Roti?
- e) Write short note on duplicate checking system.
- f) Explain brunch.
- Explain fromage with atleast 3 examples.
- h) Discuss about care and storage of cigars and cigarettes.
- What do you mean by BOT?
- Define table de hote menu.

# SECTION-B

- 2. Elaborate the different types of self services.
- 3. What do you mean by circumstantial KOT?
  - What do you understand by bill controlling system?
- What do you mean by Hi-Tea?
- Name at least five brands of cigars and five brand names of cigarettes.

#### SECTION-C

- Elaborate various factors to be considered while planning a menu.
- Discuss various forms and formats used in room service guest.
- Explain French classic menu with examples from each course.



Roll No.	
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Total No. of Questions: 09

BHMCT (Sem-2)

## FOOD AND BEVERAGE SERVICE FOUNDATION-II

Subject Code: BHMCT-203-18

M.Code: 75882

Date of Examination: 02-06-2023

Time: 3 Hrs.

Max. Marks: 60

#### INSTRUCTIONS TO CANDIDATES:

- 1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
- SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
- SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

#### SECTION-A

#### Write briefly:

- a) What do you mean by sorbet?
- b) Write a short note on American service.
- c) Define A la carte.
- d) What do you mean by Roti?
- e) Write short note on duplicate checking system.
- f) Explain brunch.
- g) Explain fromage with atleast 3 examples.
- h) Discuss about care and storage of cigars and cigarettes.
- i) What do you mean by BOT?
- i) Define table de hote menu.

#### SECTION-B

- Elaborate the different types of self services.
- What do you mean by circumstantial KOT?
- What do you understand by bill controlling system?
- What do you mean by Hi-Tea?
- Name at least five brands of cigars and five brand names of cigarettes.

#### SECTION-C

- Elaborate various factors to be considered while planning a menu.
- Discuss various forms and formats used in room service guest.
- Explain French classic menu with examples from each course.



NOTE: Disclosure of Identity by writing Mobile No. or Making of passing request on a page of Answer Sheet will lead to UMC against the Student.

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Roll No.		Total No. of Pages: 02
Total No.	of Questions: 09	

BHMCT

(Sem. - 2)

#### FRONT OFFICE FOUNDATION-II

Subject Code: BHMCT-205-18

M Code: 75884

Date of Examination: 20-12-2022

Time: 3-Hrs

Max. Marks: 60

#### **INSTRUCTIONS TO CANDIDATES:**

- 1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
- SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
- SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

#### SECTION-A

- 1. Write short notes on:
  - a) Meal Plans
  - b) Hubbart Formula
  - c) CIP
  - d) DCC
  - e) Upselling
- f) Scanty Baggage
- g) GRC
- h) House use rooms
- i) Post Departure
- j) No Post



#### SECTION-B

- 2. Discuss Cost based Pricing for the fixation of room rent.
- 3. What is overbooking? Discuss its importance.
- 4. What is Modified American Plan? For which type of clientele it is mostly offered and why?
- 5. List down some of the services and facilities which can be offered to single lady guest.
- 6. What is the process of room assignment of the guest?

#### SECTION-C

- 7. Discuss in detail the guest cycle in the hotel.
- 8. What is Reservations? Discuss importance of pre booking the rooms.
- 9. What is shift handover? Discuss the handover procedure and its importance in front office.

Roll No.			Total No. of Pages: 02
Total No.	of Questions: 09		
		BHMCT Sem.	- (2)
	FOOD P	RODUCTION FOL	INDATION-II
		oject Code: BHMCT	
		M Code: 75880	
	Date	of Examination: 15	5-12-2022
Time: 3	Hrs.		Max. Marks: 60
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2. SEC	TION-B contains FIVE	questions carrying ri	AE Illaiks cacil and oldanis man
2 SEC	TION-C contains THRE	E questions carrying	TEN marks each and students have to
atter	npt any TWO questions	<b>i.</b>	
		SECTION-A	
1. Write	e briefly		
a) P	attharkephool		
b) S	Shahi Gravy		
1 1 1 1	UHT for milk		
c) (	JH1 for milk		
d) A	Absorption method		
a) 1	Rigor mortis		
f)	Giblets		
g)	Round Fish		
h)	Chlorophyll		•
i)	Baking Temperature		

S-422

j) Indian Marinades

M-75880

#### SECTION-B

- 2. Give 5 menu examples for poultry based preparations and their explanation.
- 3. Draw classification chart for fish with examples.
- 4. Name at least 10 varieties of pulses.
- 5. What is milk pasteurization technique, how does it help in elongating shelf life of milk.
- 6. Explain laminated pastries and different styles of folding them.

#### SECTION-C

- 7. Write a complete recipe for making choux pastry:
- 8. Draw and explain at least 5 cuts of fish.
- List various sugar cooking stages with their temperatures.

NOTE: Disclosure of Identity by writing Mobile No. or Marking of passing request on any paper of Answer Sheet will lead to UMC against the Student.

M-75880

Total No. of Pages: 02

Total No. of Questions: 09

# BHMCT (Sem.-2) HOTEL ENGINEERING-II

Subject Code: BH-118 M.Code: 14524

Date of Examination: 02-08-22

Time: 3 Hrs.

Max. Marks: 30

# **INSTRUCTION TO CANDIDATES:**

- SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
- 2. SECTION-B contains FIVE questions carrying  $2^{1}/_{2}$  (Two and Half) marks each and students has to attempt any FOUR questions.
- 3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

# **SECTION-A**

- 1) Write short notes on:
  - a) STP
  - b) Fire pyramid
  - c) Smoke Detector
  - d) Ventilation
  - e) Latent heat
  - f) Reactive maintenance
  - g) Specific Humidity
  - h) CCTV
  - i) Sensors
  - j) Thermostat

# **SECTION-B**

- 2) Write a short note on "Central Air Conditioning".
- 3) Explain the various types of fire extinguishers.
- 4) Stages of sewage treatment.
- 5) Differentiate between Elevator and Escalator.
- 6) List the advantages and disadvantages of contract maintenance.

# **SECTION-C**

- 7) Explain Vapors Compression Refrigeration System with the help of a neat diagram.
- 8) What do you understand by the term "Audio visual equipments"? List six audio visual equipments provided to guest by a hotel.
- 9) Explain the factors which influence the replacement of equipments.

Roll No.	

Total No. of Questions: 09

B.Sc.(HMCT) (Sem.-2) FRONT OFFICE - I Subject Code: BSHM-203 M.Code: 12079 Date of Examination: 06-07-22

Time: 3 Hrs.

Max. Marks: 60

#### INSTRUCTIONS TO CANDIDATES:

- SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
- SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
- SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

#### SECTION-A

#### 1. Answer briefly:

- a) Differentiate between Advance purchase rate and Package rate.
- b) What do you understand by volume guarantee rate?
- c) How does GDS help in reservation?
- d) When can a guest be called "No Show"?
- e) Which activities are carried out as pre-registration activities?
- f) Why is Form F prepared by the innkeeper?
- g) Why is Rooming list prepared in Front Office?
- h) What are the various sources of Reservation?
- i) What do you understand by arrival errand card?
- j) What is Tentative Reservation?



#### SECTION-B

- What do you understand by a meal plan? Briefly explain different plans offered by the hotel.
- 3. Explain the use of Up Selling as Room Selling Technique.
- 4. Draw the format of Guest Registration Card and explain its use.
- 5. Explain the various meal plans that can be offered to the guest.
- What do you understand by paging? Explain paging process.

#### SECTON-C

- 7. Explain the check-in procedure of groups/crews.
- 8. What are the possible causes of Complaints by guests? How should a front office assistant handle the complaints?
- 9. List and explain various room rates available in a hotel.

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Roll No.	

Total No. of Questions: 09

BHMCT (2018 Batch) (Sem.-2)
ACCOMMODATION OPERATIONS - II

Subject Code: BHMCT-207-18 M.Code: 75886

Time: 3 Hrs.

Max. Marks: 60

#### **INSTRUCTIONS TO CANDIDATES:**

- SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
- SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
- SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

#### SECTION-A

- 1. Write briefly:
  - a) Log Sheet
  - b) Vestibule area
  - c) Work Order
  - d) Front of the House Area
  - e) Facade
  - f) Hard Water
  - g) Types of Keys
  - h) Cleaning Agents
  - i) WC
  - j) Maintainance



#### SECTION-B

- 2. How are cleaning agents selected? Mention 5 points.
- 3. Discuss the cleaning process of Wood and Ceramic Surface.
- 4. Briefly explain the process of Hot Water Supply in a 5 star hotel.
- 5. Name and explain any 5 Formats used for record keeping in HK Department.
- Draw a Layout of a Twin Room and explain its areas.

#### SECTION-C

- Differentiate between Preventive Maintenance and Breakdown Maintenance.
- 8. Throw light on the Coordination of HK Department with other Departments in the hotel.
- 9. Highlight the process of Key control in the HK Department of the Hotel.

Total No. of Pages: 02

Total No. of Questions: 09

BHMCT (2018 Batch) (Sem.-2)
FOOD AND BEVERAGE SERVICE FOUNDATION-II

Subject Code: BHMCT-203-18

M.Code: 75882

Time: 3 Hrs.

Max. Marks: 60

#### INSTRUCTIONS TO CANDIDATES:

- 1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks
- SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions,
- SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

#### SECTION-A

#### 1. Write briefly:

- a) Silver service
- b) Gueridon Service
- c) Specialised service
- d) Brunch
- e) Supper
- f) Accompaniments of Caviar
- g) TDH
- h) Carte du Jour
- i) Format of Bill
- j) 4 brands of imported Cigar



#### SECTION-B

- Explain the importance of food service and define assisted and single point service.
- 3. What factors should be considered while menu planning?
- Draw the cover layout for American breakfast with suitable example.
- Draw a KOT and explain its functions.
- 6. How is pipe tobacco processed? What are its types?

#### SECTION-C

- Explain FCM with example.
- 8. Describe the service procedure for an order of room service in detail.
- 9. Write a detailed note on processing of tobacco for cigarettes, its types and brands.

Roll No.	

Total No. of Questions: 09

BHMCT (2018 Batch) (Sem.-2) FRONT OFFICE FOUNDATION-II Subject Code: BHMCT-205-18

M.Code: 75884

Time: 3 Hrs.

Max. Marks: 60

#### INSTRUCTIONS TO CANDIDATES:

- SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
- SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
- SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

#### SECTION-A

- 1. Write briefly:
  - a. Special interest tours
  - b. GITs
  - c. Continental Plan
  - d. ALC
  - e. Upgrade
  - f. Scanty Baggage
  - g. C-Form
  - h. CVGR
  - i. Late Checkout
  - j. Day Rate



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#### SECTION-B

- Discuss the various meal plans followed in the hotel.
- 3. What are the modes and systems of Reservations?
- 4. What is Overbooking? Is it important?
- 5. Discuss the procedure for room assignment.
- 6. Discuss the procedure to deal with corporate guests?

#### SECTION-C

- 7. Discuss in detail "Rule of Thumb" for fixing room rate of the hotel.
- What is "Guest cycle"? Discuss the various activities to be performed at each stage.
- 9. Discuss the importance of Inter departmental coordination in hotel.

Roll No.	Total
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Total No. of Questions: 09

BHMCT (2018 Batch) (Sem.-2)
ACCOMODATION OPERATIONS - II
Subject Code: BHMCT-207-18

Subject Code: BHMCT-207-18 M.Code: 75886

Time: 3 Hrs.

Max. Marks: 60

#### **INSTRUCTIONS TO CANDIDATES:**

- SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
- SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
- SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

#### SECTION-A

#### Q1. Write briefly:

- a) What is the purpose of Burnishing machine?
- b) What is SOP?
- c) What do you understand by dirty dozen?
- d) Give reason why front office approval is required before taking a guest room under repair?
- e) What is chamois?
- f) What do you mean by Electroplating?
- g) What is the use of work order form?
- h) Differentiate between shower curtain and sheer curtain.
- i) What is cot?
- i) What is the size and use of bath sheet?

#### SECTION-B

- Q2 Write a note on commonly used metals and alloys used in hotels.
- Q3 What is mitre fold and foot fold?
- Q4 What is 'second service'? Write down the procedure for second service.
- Q5 Why is control desk crucial to the housekeeping department?
- Q6 List the principles of cleaning.

#### SECTION-C

- Q7 Discuss the different types of polishes and their application.
- Q8 'Housekeeping operations are turning eco-friendly'. Discuss.
- Q9 Explain the importance and procedure of lost & found in hotels.

Roll No.		
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Total No. of Questions: 09

BHMCT (2018 Batch) (Sem.-2)

### FOOD AND BEVERAGE SERVICE FOUNDATION-II

Subject Code: BHMCT-203-18

M.Code: 75882

Time: 3 Hrs.

Max. Marks: 60

#### **INSTRUCTIONS TO CANDIDATES:**

- SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
- SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
- SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

#### SECTION-A

#### 1. Write briefly:

- a) What is assisted service?
- b) Give French for chilled Melon and smoked Salmon.
- c) Give two brand names of cigar.
- d) What is high tea?
- e) Define triplicate checking system.
- f) Write two examples of Roti course.
- g) Write accompaniments of oyster and tomato juice.
- h) What is Vitola?
- i) What is Mini bar?
- j) Define a la carte menu.

#### SECTION-B

- 2. Differentiate between pre plated service and silver service.
- 3. Define menu. Briefly explain different types of menu.
- 4. Explain different types of room service found in hotel.
- 5. Write a note on sales control system.
- 6. Prepare a menu for continental breakfast.

#### SECTION-C

- 7. Name the tobacco producing countries of the world and explain tobacco curing process.
- 8. What are the factors to be considered while planning a menu?
- 9. Draw three forms/formats used in room service and explain its uses.



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Total No. of Pages: 02

Total No. of Questions: 09

# BHMCT (2018 Batch) (Sem.-2) FOOD PRODUCTION FOUNDATION-II

Subject Code: BHMCT-201-18 Paper ID: [75880]

Time: 3 Hrs.

Max. Marks: 60

#### INSTRUCTIONS TO CANDIDATES:

- 1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks
- 2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
- 3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

#### SECTION-A

#### Q1. Write briefly:

- a) Write names of two types of rice.
- b) What is offal?
- c) Name any two cuts of fish.
- d) Write two main pastry creams.
- e) Define blue cheese.
- f) Define flaky pastry.
- g) Define menu.
- h) What is bacon?
- i) Write two classifications of fish.
- j) What is short crust pastry?



#### SECTION-B

- Q2. What are dry and wet masalas in Indian Cuisine?
- Q3. What are the uses of choux pastry?
- Q4. What is the use of pastry cream in confectionery?
- Q5. How will you classify Shell fish?
- Q6. How will you cook rice and pulses?

#### SECTION-C

- Q7. Explain menu engineering in detail.
- O8. Draw a well labelled diagram of lamb cuts and write there uses.
- O9. Explain processing of milk in detail.

NOTE: Disclosure of Identity by writing Mobile No. or Marking of paper of Answer Sheet will lead to UMC against the